# Clinical Methods CSD 360, 3 credits Syllabus - Fall 2020

**Important Note:** This syllabus, along with course assignments and due dates, are subject to change. It is the student's responsibility to check Canvas for corrections or updates to the syllabus. Any changes will be clearly noted in a course announcement or through email.

#### Instructor Information

Instructor: Sarah Reeve Office: CPS 042D

Office Telephone: 715-346-4006

E-mail: sreeve@uwsp.edu

#### **Textbook & Course Materials**

**Required Text:** Paul, R. (2014). <u>Introduction to Clinical Methods in Communication Disorders</u>. Third Edition. Paul H. Brookes Publishing.

\*This textbook can be found at text rental

**Communicating with your Instructor:** I will have established weekly office hours and that is the best time to see me. Office hours will be established once my clinic schedule is set. *Office hours will be via zoom*. Regarding email, I will try to respond within 24 hours. If I have not responded in that timeframe, please send me a reminder email. I get a lot of email and sometimes yours may get 'buried' in my inbox. I am a part-time employee and I do not respond to emails after 5 pm or on Friday/Saturday/Sunday.

**Course Information:** This course will be delivered entirely online through the course management system Canvas. You will use your UWSP account to login to the course from Canvas Login Page.

**Course Description:** Principles of assessment and intervention methods for clinical management; interviewing techniques, overview of practice settings and specialties; practice in writing and editing clinical diagnostic and therapy reports. Additional professional writing such as insurance appeals and justification of services will also be addressed. Oral and written assignments address discipline-specific communication skills.

Credits: 3

Prerequisite: CSD 266, CSD 345, and CSD 366 (or concurrent registration)

The purpose of this course is to prepare you for your undergraduate clinical experiences. To be a successful clinician you will need to know how to write, observe, think, learn, integrate information, and conduct yourself professionally. You will learn to write goals, therapy plans, plans of care, and final therapy reports. You will also develop your skills in proofreading and editing.

We will also explore types of practice settings and various approaches to evaluating and treating different types of disorders. Additionally, you will complete your mandatory ASHA observation hours, Mandated Reporter training, and Bloodborne Pathogens training.

## **Course Learning Outcomes**

1. Students will demonstrate an understanding of the scope and practice of the professions in communication sciences.

- 2. Students will demonstrate an understanding of ASHA's ethical standards.
- 3. Students will gain knowledge of clinical procedures.
- 4. Students will use resources to make evidence-based decisions.
- 5. Students will develop clinical writing skills.
- 6. Students will begin to develop an understanding of the clinical skills important to the process of changing behavior.
- 7. Students will develop clinical observation skills.
- 8. Students will develop oral communication skills as they pertain to clinical reporting.

#### **Expectations**

Students will meet the outcomes listed above through a combination of the following activities in this course:

- Complete assigned readings
- Attend synchronous online classes promptly and prepared to actively participate in discussion
  and in-class assignments. If you are tardy more than once and/or are not consistently ready to
  go at the start of class, your final grade may be lowered at the discretion of the instructor due to
  lack of professionalism.
- Ask the instructor for clarification when needed.
- Complete all required assignments
- Display appropriate respect and courtesy to other students, guest lecturers, and instructor. (This includes sleeping in class, texting, packing up early)

Due to the online nature of this course, students will also be expected to complete the following types of tasks.

- communicate via email
- complete basic internet searches
- download and upload documents to the LMS
- read documents online
- view online videos
- participate in online discussions
- complete quizzes/tests online
- upload documents to Canvas to submit an assignment
- participate in synchronous online discussions

#### The instructor is expected to:

- Be thoroughly prepared for class with handouts (online), questions, knowledge of assigned readings; have a solid rationale for why she is teaching the material
- Begin and end class on time
- Instructor will attempt to respond to student emails within 24 hours. If you have not received a reply from me within 24 hours, please resend your email.
- If you have a general course question (not confidential or personal in nature), please post it to
  the Course Q&A Discussion Forum found on the course homepage. I will post answers to all
  general questions there so that all students can view them. Students are encouraged to answer
  each other's questions too.

- I will attempt to reply to and assess student discussion posts within 48 hours of discussions closing
- I will attempt to grade written work within 72 hours, however longer written assignments may take me longer to read and assess.

#### **Topic Outline/Schedule**

**Important Note:** Refer to the Canvas course home page for pertinent information. Activity and assignment details will be explained in detail within each week's corresponding Module. As tasks come due, they will appear in your "to do" list. If you have any questions, please contact your instructor.

- Week 01, 9/3: Syllabus, course overview, Introductions Discussion
  - Review course syllabus and on-line format
  - o Introductions Discussion
- Week 02, 9/8-10: Professional Behavior and Ethics
  - Ch. 1 & 2 (including appendices)
  - Ethics Scenarios assignment
- Week 03, 9/15-17: Evidence-Based Decision Making
  - o Ch. 3
  - o Ch 3 on-line quiz
  - o External research-based evidence assignment
- Week 04, 9/22-24: "Interviewing, Counseling, and Clinical Communication"
  - o Ch. 7 "Interviewing, Counseling, and Clinical Communication
  - o Complete file review, interviews, & background section assignments
- Week 05, 9/29-10/1: "Principles of Communication Assessment"
  - Ch. 4 "Principles of Communication Assessment"
  - Guest speaker from skilled nursing facility (assessment report/POC example)
  - Assessment Design Project
- Week 06, 10/6-8: Assessment Continued Protocol Videos & Assignment
  - Protocol Assignment
  - o Ch. 4 on-line quiz
  - o Begin assessment assignment, "Clinical Examination and Results"
- Week 07, 10/13-15: Assessment continued "Communication Sampling Procedures"
  - Read Ch 5 "Communication Sampling Procedures"
  - o Ch 5 on-line quiz
  - o "Clinical Examination and Results" assignment due this week
- Week 08, 10/20-22: "Communication Intervention" Ch 6 Goal Writing Guest Speaker from a school setting
  - Read Ch. 6 "Communication Intervention"
  - Guest speaker: SLP from a school setting
  - Goal writing assignment
- Week 09, 10/27-29: "Communication Intervention" continued
  - o Ch. 6 on-line quiz
  - Therapy Plan Assignment
- Week 10: 11/3-5: Data Collection, SOAP notes, Guest Speaker: SLP from a medical setting
  - Master Clinician observation hours
  - o Taking data discussion, practice, and assignment

- Week 11: 11/10-12: Master Clinician Observations hours and SOAP notes assignment
  - o SOAP notes Ch. 7, pg. 216
  - SOAP note assignment
- Week 12: 11/17-19: "Public Policies Affecting Clinical Practice"
  - o Ch.8 "Public Policies Affecting Clinical Practice"
  - Guest speaker Mrs. Reynolds, clinic overview
  - Blood Borne Pathogens training
  - Mandatory Reporter Training
- Week 13: 11/24: Guest Speaker; audiologist
  - Guest speaker from audiologist from a medical setting
  - Catch-up day
- Week 14: 12/1-3: Final Therapy Report; Results/Interpretation/Recommendations; (Ch. 7 pgs. 221-223)
  - Results section discussion & assignment
  - o Interpretation/Conclusion/Impressions section discussion & assignment
  - o Recommendations discussion & assignment
- Week 15: 12/8-10: Cultural Diversity
  - o Read Ch. 10 "Issues of Cultural and Linguistic Diversity"
  - Guest speaker
  - o Ch 10 on-line quiz
- Week 16: Final Exam; Wednesday 12/16/2020, 10:15-12:15

## **Technology Guidelines**

**Cell phone usage:** Research supports that having visual access to a cell phone diminishes our ability to learn. Checking social media, texts, emails, and messages is unprofessional and disrespectful to our class community. Please turn off your phone during class; I will do so as well. If I notice that you are using your phone during class, I will ask you to put it away. Thank you for following these guidelines as they help create a positive learning community.

#### **Online Tools:**

This course requires posting of work online that is viewable only by you, the graduate assistant and the professor. None of the work submitted online will be shared publicly. Confidentiality of student work is imperative, so you should not share the work of your peers publicly without their permission.

## **Inclusivity Statement**

It is my intent that students from all diverse backgrounds and perspectives be well-served by this course, that students' learning needs be addressed both in and out of class, and that the diversity that the students bring to this class be viewed as a resource, strength and benefit. It is my intent to present materials and activities that are respectful of diversity: gender identity, sexuality, disability, age, socioeconomic status, ethnicity, race, nationality, religion, and culture. Your suggestions are encouraged and appreciated. Please let me know ways to improve the effectiveness of the course for you personally, or for other students or student groups.

#### **Grading Scale**

Α	96-100		
A-	91-95	С	74-76
A-	31-33	C-	67-69
B+	88-90	D+	64-66
В	84-87	DŦ	04-00
B-	80-83	D	60-63
Б-	80-83	D-	55-59
C+	77-79	F	Below 55
			DCIOW 33

#### **Attendance**

Attending class will likely be the single most important factor in determining your performance and grade in the course, so plan to attend every class. In most class meetings you will have at least one project, exercise, test, and/or discussion that will impact your grade. The relationship between attendance and achievement in education has been extensively documented in peer-reviewed research. I am not able to re-teach the material to you in the event that you are absent, but you can ask a classmate to share notes.

Attend all your classes regularly. We do not have a system of permitted "cuts."

If you decide to drop a class, please do so using myPoint or visit the Enrollment Services Center. Changes in class enrollment will impact your tuition and fee balance, financial aid award and veterans' educational benefit.

During the first eight days of the regular 16-week term, your instructor will take attendance. If you are not in attendance, you may be dropped from the class. You are responsible for dropping any of your enrolled classes.

- If you must be absent during the term, tell your instructor prior to the class you will miss. If you cannot reach your instructor(s) in an emergency, contact the Dean of Students Office at 715-346-2611 or DOS@uwsp.edu.
- If you are dropped from a class due to non-attendance, you may only be reinstated to the class section using the class add process. Reinstatement to the same section or course is not guaranteed. Your instructors will explain their specific attendance policies to be followed at the beginning of each course.
- If you take part in an off-campus trip by an authorized university group such as an athletic team, musical or dramatic organization, or a class, make appropriate arrangements in advance with the instructor of each class you will miss. If you are absent from classes because of emergencies, off-campus trips, illness, or the like, your instructors will give you a reasonable amount of help in making up the work you have missed.
- If you enroll in a course and cannot begin attending until after classes have already started, you must first get permission from the department offering the course. Otherwise, you may be required to drop the course.

• If you do not make satisfactory arrangements with your instructors regarding excessive absences, you may be dismissed. If you are dismissed from a class, you will receive an F in that course. If you are dismissed from the University, you will receive an F in all enrolled courses.

### **Absences due to Military Service**

You will not be penalized for class absence due to unavoidable or legitimate required military obligations, or medical appointments at a VA facility, not to exceed two (2) weeks unless special permission is granted by the instructor. You are responsible for notifying faculty members of such circumstances as far in advance as possible and for providing documentation to the Office of the Dean of Students to verify the reason for the absence. The faculty member is responsible to provide reasonable accommodations or opportunities to make up exams or other course assignments that have an impact on the course grade. For absences due to being deployed for active duty, please refer to the Military Call-Up Instructions for Students.

#### **Late Work**

Late work will not be accepted. This includes due dates for feedback from the graduate assistant and all assignments, projects and exams. In emergency situations, you may contact me BEFORE the assignment is due to make arrangements. If I was not contacted prior to the due date, your assignment will not be accepted.

#### **Religious Beliefs Accommodation**

It is UW System policy to reasonably accommodate your sincerely held religious beliefs with respect to all examinations and other academic requirements.

You will be permitted to make up an exam or other academic requirement at another time or by an alternative method, without any prejudicial effect, if:

- There is a scheduling conflict between your sincerely held religious beliefs and taking the exam or meeting the academic requirements; and
- You have notified your instructor within the first three weeks of the beginning of classes (first
  week of summer or interim courses) of the specific days or dates that you will request relief
  from an examination or academic requirement.
- Your instructor will accept the sincerity of your religious beliefs at face value and keep your request confidential.
- Your instructor will schedule a make-up exam or requirement before or after the regularly scheduled exam or requirement.
- You may file any complaints regarding compliance with this policy in the Equity and Affirmative Action Office.

## **Equal Access for Students with Disabilities**

UW-Stevens Point will modify academic program requirements as necessary to ensure that they do not discriminate against qualified applicants or students with disabilities. The modifications should not affect the substance of educational programs or compromise academic standards; nor should they intrude upon academic freedom. Examinations or other procedures used for evaluating students' academic achievements may be adapted. The results of such evaluation must demonstrate the student's achievement in the academic activity, rather than describe his/her disability.

If modifications are required due to a disability, please inform the instructor and contact the Disability and Assistive Technology Center to complete an Accommodations Request form. Phone: 346-3365 or Room 609 Albertson Hall.

#### **UWSP Service Desk**

The Office of Information Technology (IT) provides a Service Desk to assist students with connecting to the Campus Network, virus and spyware removal, file recovery, equipment loan, and computer repair. You can contact the Service Desk via email at <a href="techhelp@uwsp.edu">techhelp@uwsp.edu</a> or at (715) 346-4357 (HELP) or visit this link for more information.

## **Academic Honesty**

## **UWSP 14.01 Statement of principles**

The board of regents, administrators, faculty, academic staff and students of the University of Wisconsin system believe that academic honesty and integrity are fundamental to the mission of higher education and of the University of Wisconsin system. The university has a responsibility to promote academic honesty and integrity and to develop procedures to deal effectively with instances of academic dishonesty. Students are responsible for the honest completion and representation of their work, for the appropriate citation of sources, and for respect of others' academic endeavors.

#### UWSP 14.03 Academic misconduct subject to disciplinary action.

- (1) Academic misconduct is an act in which a student:
  - (a) Seeks to claim credit for the work or efforts of another without authorization or citation;
  - (b) Uses unauthorized materials or fabricated data in any academic exercise;
  - (c) Forges or falsifies academic documents or records;
  - (d) Intentionally impedes or damages the academic work of others;
  - (e) Engages in conduct aimed at making false representation of a student's academic performance; or
  - (f) Assists other students in any of these acts.
- (2) Examples of academic misconduct include, but are not limited to:
  - Cheating on an examination
  - Collaborating with others in work to be presented, contrary to the stated rules of the course
  - Submitting a paper or assignment as one's own work when a part or all of the paper or assignment is the work of another
  - Submitting a paper or assignment that contains ideas or research of others without appropriately identifying the sources of those ideas
  - Stealing examinations or course materials
  - Submitting, if contrary to the rules of a course, work previously presented in another course
  - Tampering with the laboratory experiment or computer program of another student

• Knowingly and intentionally assisting another student in any of the above, including assistance in an arrangement whereby any work, classroom performance, examination or other activity is submitted or performed by a person other than the student under whose name the work is submitted or performed.

Students suspected of academic misconduct will be asked to meet with the instructor to discuss the concerns. If academic misconduct is evident, procedures for determining disciplinary sanctions will be followed as outlined in the University System Administrative Code, Chapter 14.

### Confidentiality

Learning requires risk-taking and sharing ideas. Please keep your classmates' ideas and experiences confidential outside the classroom unless permission has been granted to share them.

#### **Safety Information**

In the event of a medical emergency, call 911 or use red emergency phone located in the middle hallway in the department. Offer assistance if trained and willing to do so. Guide emergency responders to victim.

In the event of a tornado warning, proceed to the lowest level interior room without window exposure which is the middle hallway in the department. Avoid wide-span rooms and buildings.

In the event of a fire alarm, evacuate the building in a calm manner. Meet at the College of Professional Studies Sign on the Fourth Avenue. Notify instructor or emergency command personnel of any missing individuals.

Active Shooter – Run/Escape, Hide, Fight. If trapped hide, lock doors, turn off lights, spread out and remain quiet. Follow instructions of emergency responders.

See UW-Stevens Point Emergency Management Plan at <a href="https://www.uwsp.edu/rmgt">www.uwsp.edu/rmgt</a> for details on all emergency response at UW-Stevens Point

#### **Help Resources**

Tutoring	Advising	Safety and General Support	Health
Tutoring and Learning Center helps with Study Skills, Writing, Technology, Math, & Science. 018 Albertson Hall, ext 3568	Academic and Career Advising Center, 320 Albertson Hall, ext 3226	Dean of Students Office, 212 Old Main, ext. 2611	Counseling Center, Delzell Hall, ext. 3553. Health Care, Delzell Hall, ext. 4646